PORTFOLIO OF KEY ACHIEVEMENTS

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EXPERT IN SIX SIGMA | AUTOMOTIVE QUALITY | CRISIS MANAGEMENT | DE-ESCALATION PROCESSES

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Overview

This portfolio presents selected high-impact projects delivered across OEM and Tier 1 suppliers within the automotive and manufacturing sectors. It reflects a proven capability in leading quality transformations under pressure, resolving escalated supplier situations, and restoring audit and Customer confidence.
With a background as a Six Sigma Master Black Belt and interim quality executive, I have successfully led cross-functional teams in critical environments, combining data-driven methodologies (DMAIC, FMEA, SPC) with hands-on leadership to stabilize performance, reduce costs, and drive continuous improvement.
These cases demonstrate my ability to intervene effectively in crisis situations, align operational priorities with strategic goals, and deliver measurable results for global clients such as BMW, Daimler, Tesla, and more.

Selected Projects

----- SIX SIGMA COST REDUCTION -----

BMW Group & Daimler Group

Challenge:
- escalating defect rates and increased process variation across production sites led to €280k/year in non-quality costs

Actions:
- led Master Black Belt-level DMAIC projects to identify key waste sources using Six Sigma tools and process mapping
- facilitated fourteen cross-functional workshops to redesign quality gates and implement preventive actions

Results:
- delivered over €280k/year in cost savings and achieved a more than 30% reduction in defect rate

----- CUSTOMER DE-ESCALATION -----

Forvia & Brembo & Yanfeng

Challenge:
- multiple Tier 1 escalations from BMW, JLR, Daimler and Tesla due to recurring Customer complaints and process instability

Actions:
- led Customer-facing task forces and implemented QRQC and A3 problem-solving across CFT
- redesigned complaint handling and coached internal teams to stabilize KPIs and documentation quality

Results:
- escalation levels reduced (BMW: Level 3 to 1 in 8 weeks) or cancelled
- achieved successful closures with all key OEMs through improved audit scores and CAPA implementation

Selected Projects

----- AUDIT RESCUE & OEM CONFIDENCE RECOVERY -----

SKD Bojkovice & proseat s.r.o.

Challenge:

- unstable quality performance prior to critical (supervisory) IATF 16949 audit
- severe Tier 1 escalations affecting customer relationships (Škoda, Toyota, BMW, Magna)

Actions:

- reorganized and stabilized the Quality Department
- conducted audit readiness assessments
- implemented risk-based mitigation measures
- led root cause investigations with CFT teams

Results:

- achieved 0 findings in IATF 16949 audit
- restored OEM trust and ensured successful completion of escalations with BMW, Porsche, VW, Stellantis, Bentley, Toyota, Magna, Škoda, Lear

Conclusion

Each project in this portfolio underlines a commitment to precision, structure, and execution in the face of operational instability. Whether resolving late-stage escalations, preparing for high-stakes audits, or optimizing supplier networks, I bring a practical, measurable, and sustainable approach to quality leadership.

My clients trust me to step into complex environments and deliver, not just temporary fixes, but long-term process resilience. The results include reduced escalation levels, significant cost savings, improved audit outcomes, and restored Customer trust across multiple sites and programs.

My approach often results in reduced stress on internal teams and improved cooperation with OEM representatives.