MARIÁN TRIZULIAK

✉ trizuliak.m@seznam.cz
✆ +420 702 954 515

INTERIM QUALITY MANAGER | SENIOR QUALITY CONSULTANT | SIX SIGMA BLACK BELT | AUTOMOTIVE & MANUFACTURING EXCELLENCE | DE-ESCALATION EXPERT



OBJECTIVE

Driving operational excellence and continuous improvement across international automotive and manufacturing environments. Expert in quality management systems (IATF 16949, ISO 9001), advanced problem solving (8D, Six Sigma, FMEA), customer and supplier relations, and team leadership. Proven track record in reducing defects, leading audits, and implementing lean strategies for global OEMs and Tier 1 suppliers. Delivering measurable results in quality, process optimization, and team leadership for leading OEMs and suppliers. Specialist in FMEA, SPC, audits, lean manufacturing and de-escalation processes

EXPERIENCE

QMT BMW - ISO 9001 / IATF 16949 / FMEA Lector Mar 2025 — Present

Nomea Czech s.r.o. — EMEA

- held direct responsibility for supplier quality management in new projects, from the Industrialization phase through SOP (Start of Production)
- led and resolved re-qualification activities and quality issues during SOP and Aftermarket phases
- performed in-depth supplier audits with a focus on advanced Problem Solving and FMEA methodology
- delivered expert training sessions on ISO 9001:2015, IATF 16949:2016, and Harmonized FMEA for internal teams, ensuring compliance and process excellence

Six Sigma Project Manager - Interim Jan 2024 — Dec 2024

BMW Group — EMEA

- led and managed high-impact Six Sigma Master Black Belt projects focused on supplier quality improvement for plastic components
- coordinated and facilitated DMAIC project phases, ensuring structured problem-solving and sustainable results
- oversaw cross-functional project teams, driving root cause analysis and implementation of corrective actions in collaboration with suppliers
- utilized advanced Six Sigma methodologies and tools (DMAIC, BBWW, statistical analysis) to identify, analyze, and eliminate process inefficiencies
- delivered measurable improvements in process capability, defect reduction, and supplier performance

Crisis Quality Manager - Interim Sep 2023 — Dec 2023

proseat s.r.o. Mlada Boleslav — Czech Republic

- led comprehensive preparation for the IATF 16949 supervisory audit, resulting in a successful outcome (6 Major, 3 Minor findings solved)
- reorganized and stabilized the Quality Department, overseeing a team of 9 Quality Engineers, 5 Laboratory Technicians, and 2 3D Measurement Specialists
- effectively managed customer de-escalation processes for Tier 1 and Tier 2 clients, restoring trust and improving communication
- delivered targeted training and coaching to the Quality Department, enhancing team capabilities and performance
- facilitated company-wide Problem Solving and 8D methodology training, driving a culture of continuous improvement across all departments

SKILLS

Six Sigma Master Black Belt

IATF 16949:2016

ISO 9001:2015

VDA 6.3

VDA 2

VDA 6.5

VDA 6.1/2/4

VDA 19

ISO 13 485

PFMEA, DFMEA Harmonized FMEA 5S

ISO 17 025 DMAIC

8D Methodology PPAP

APQP

Ishikawa 5 WHY FTA

SPC

Control Plans - advanced Kaizen

Leadership Level 3

LANGUAGES

Slovak | Native

Czech | Advanced

English | Advanced

Polish | Elementary

EXPERIENCE

BMW Quality Engineer / Customer Contact - Interim May 2023 — Aug 2023

Faurecia Interior Systems Bohemia s.r.o. — Czech Republic

- held direct responsibility for the de-escalation of Tier 1 BMW customer plants
- (Regensburg, Leipzig, Wackersdorf), successfully reducing escalation levels from Level 3 to Level 2
- cancelation of Q-Walls at customer production plants
- managed and resolved customer complaints and claims using advanced quality tools,
- including 8D reports, Ishikawa diagrams, 5 WHY, Six Sigma, and IS/IS NOT analysis
- led and mentored new team members within the Quality Department, ensuring rapid onboarding and knowledge transfer
- oversaw QRCI (Quick Response Continuous Improvement), development and maintenance of Control Plans, and implementation of effective problem-solving methodologies
- coordinated and supported customer audits, ensuring compliance with BMW quality standards and customer expectations

Process Quality Supervisor - Interim Nov 2022 — Feb 2023

Brembo Czech s.r.o. — Czech Republic

- led the Process Quality Team, including 2 Process Release Engineers, 1 Quality Team Leader for assembly lines, and 20 Quality Inspectors across two manufacturing sites
- managed and optimized operations of two Quality Laboratories, ensuring compliance with internal and customer standards
- drove resolution of internal quality issues using advanced problem-solving tools such as 8D reports, Ishikawa diagrams, 5 WHY, Six Sigma, and PDCA
- oversaw shift management, workforce planning, and ensured optimal team performance
- prepared and managed departmental budgets (monthly, quarterly, and yearly), supporting
- cost control and resource allocation
- coordinated and supported customer audits, maintaining high standards of process and product quality
- administered attendance systems and managed employee bonus programs (monthly, quarterly, yearly), fostering motivation and accountability within the team

Senior Quality Engineer - Interim Aug 2022 — Nov 2022

Brembo Czech s.r.o. — Czech Republic

- successfully managed the de-escalation of three major Tier 1 customers (JLR, BMW, Tesla), resolving critical quality issues and restoring customer confidence
- led the resolution of customer claims using advanced quality tools, including 8D reports, Ishikawa diagrams, 5 WHY, and Six Sigma methodologies
- provided leadership and training to new team members, ensuring effective onboarding and continuous professional development within the Quality Department
- held responsibility for preparation and support during certification audits (IATF 16949, ISO 9001), ensuring compliance with automotive industry standards

EXPERIENCE

Six Sigma Master Black Belt Project Manager – Interim Feb 2022 — Jul 2022

Mercedes - Daimler Group — EMEA

- led a Six Sigma Master Black Belt project focused on resolving critical issues with plastic parts supplied for the instrument panel (IP) during the project phase
- responsible for comprehensive DMAIC project preparation and execution, ensuring a structured and data-driven approach to problem solving
- utilized advanced Six Sigma methodologies and tools (DMAIC, BBWW, etc.) to analyze root causes and implement effective corrective actions
- successfully resolved the supplier-related quality issue within 1 month significantly ahead of the 3-month contractual deadline delivering measurable value to the project and customer

Customer Quality Supervisor / Deputy QM - Interim Aug 2020 — Jan 2022

Yanfeng Automotive Interiors CZ — Czech Republic

- led and developed the Customer Quality Department, managing a team of 4 Quality Engineers and 7 Quality Technicians dedicated to Tier 1 customers (Daimler, Škoda, Opel, Magna)
- acted as primary point of contact for all customer quality topics, ensuring prompt and effective communication and resolution of customer concerns
- oversaw the full cycle of customer claims management, from initial receipt and root cause analysis to implementation of corrective actions and final closure, consistently achieving reduction in claim recurrence
- utilized advanced quality tools and methodologies (8D reports, Ishikawa diagrams, 5 WHY, Six Sigma, Pareto analysis) to systematically solve complex customer issues and drive continuous improvement
- responsible for the preparation, submission, and approval of PPAP documentation, ensuring compliance with customer-specific requirements and on-time launches of new projects and engineering changes
- coordinated and led both internal and external audits (IATF 16949, VDA 6.3, and customer audits), including audit planning, evidence preparation, on-site support, and implementation of post-audit actions
- developed and delivered onboarding, technical training, and ongoing coaching for new and existing team members, strengthening departmental capabilities and knowledge sharing
- managed the Change Management process, including customer notification, risk assessment (FMEA), validation, and documentation of product and process changes to ensure robust implementation and customer satisfaction
- implemented and monitored key performance indicators (KPIs) for customer quality, such as PPM, claim response time, and audit findings, leading regular reviews with management and customers
- collaborated closely with cross-functional teams (Production, Engineering, Logistics, Supplier Quality) to resolve systemic issues, support launches, and ensure alignment with customer expectations
- supported continuous improvement initiatives, contributing to the achievement of best-in- class quality performance and customer ratings

EXPERIENCE

ISO certification consultant - Interim Aug 2019 — Jul 2020

Freelancer — EMEA

- provided expert consultancy for companies preparing for various ISO certifications, ensuring compliance with international standards
- supported preparation and implementation for ISO 9001 (Quality Management), ISO 14001 (Environmental Management), IATF 16949 (Automotive Quality Management), VDA 6.3 (Process Audit), ISO 17025 (Testing and Calibration Laboratories), ISO 13485 (Medical Devices Quality Management), and other relevant standards
- conducted gap analyses, risk assessments, and process audits to identify areas for improvement and ensure readiness for certification audits
- developed and delivered tailored training sessions and workshops to client teams on ISO standards requirements and best practices
- assisted in documentation development, including quality manuals, procedures, work instructions, and records to meet certification criteria
- collaborated with cross-functional teams to implement corrective actions and continuous improvement initiatives
- facilitated communication between clients and certification bodies to streamline the certification process and address audit findings

Interim FMEA Moderator - Interim Jun 2019 — Aug 2019

Knorr-Bremse CZ — Czech Republic

- held full responsibility for the preparation, facilitation, and regular updating of all types of FMEA (Process, Design, System, Machinery, Software, Service, HR, and FMEA-MSR) in line with industry best practices and customer requirements
- led cross-functional teams (Production, Logistics, HR, Maintenance, and other key stakeholders) through structured FMEA workshops, ensuring comprehensive risk identification and effective collaboration
- coordinated the design, adoption, and implementation of corrective and preventive measures based on FMEA findings, directly supporting risk mitigation and process robustness
- developed and maintained detailed FMEA documentation, ensuring traceability and compliance with internal and external audit requirements
- provided expert guidance and training to team members on FMEA methodology, tools, and harmonized approaches (AIAG & VDA)
- supported continuous improvement initiatives by integrating FMEA outputs into broader quality and process optimization projects

Crisis Quality Manager - Interim Jan 2019 — Jun 2019

SKD Bojkovice s.r.o. — Czech Republic

- managed the entire Quality Department, including Quality Control, Final Inspection, and two CMM (3D) measurement centers, with direct leadership over a team of 62 employees
- developed and implemented new quality documentation and processes in accordance with IATF 16949, VDA 6.3, ISO 9001, and customer-specific requirements (CSR)
- coordinated and updated key quality tools and processes, such as PFMEA, Control Plans, APQP, SPC, and audit action plans, to enhance product and process quality
- established a structured system for monitoring and resolving customer complaints, including the introduction of 8D reporting and effective use of root cause analysis tools (Ishikawa, 5 WHY, Is/Is Not)
- provided training and mentoring to the quality team on modern problem-solving techniques and quality standards
- collaborated with top management on annual budget planning and resource allocation for the quality organization

EXPERIENCE

Quality Manager - Interim Sep 2018 — Dec 2018

Quality Manager - Interim Sep 2018 — Dec 2018 CIE Automotive Spain — Spain

- led a company-wide scrap reduction project, implementing quality tools and best practices across all production stages
- developed and introduced directives, work instructions, and supporting materials for a comprehensive scrap reduction system
- designed and implemented a claims tracking system to improve visibility and resolution of quality issues
- delivered targeted training for production departments and Quality Engineers, enhancing quality awareness and problem-solving skills
- achieved a 23.2% reduction in overall scrap within three months through systematic process improvements and team engagement
- contributed to a significant decrease in both internal and external PPM by driving root cause analysis and corrective actions

Quality Manager - Interim Jul 2016 — Aug 2018

STERIS AST CZ s.r.o. & STERIS AST SK s.r.o. — Czech / Slovak Republic / EMEA

- led quality operations across two subsidiaries, aligning with corporate standards and regulatory requirements
- implemented core quality tools (FMEA, CAPA, Control Plans, 5S, Lean, Six Sigma) to drive process improvement
- developed QSE systems and comprehensive documentation for production, maintenance, quality, and labs
- established risk management processes and ensured compliance with ISO 11135 and ISO 13485
- managed audits, supplier qualification, and Quality Agreements with key partners
- delivered training programs and maintained document control across all quality functions

Quality Manager for Quality Control Department Mar 2014 — May 2016

Donghee Slovakia s.r.o. — Slovak Republic

- led a 61-member QC team across incoming, in-process, and final inspections
- developed annual quality plans and implemented inspection strategies to meet customer and regulatory standards
- managed process control, supplier evaluation, trend analysis, and QRQC activities
- oversaw testing lab operations, instrument calibration, and customer-agreed control plans
- responded to complaints (QIR, field claims), led root cause analysis and corrective actions
- maintained ISO/TS 16949 and ISO 9001 systems, coordinated audits and Management Reviews

Quality Operator Nov 2013 — Mar 2014

ProAct People Slovakia s.r.o. — Slovak Republic

- responsibility for the control input material and the final product

EXPERIENCE

Process / Project Manager Sep 2012 — Nov 2013

Johnson Controls Interiors, s.r.o. — Czech Republic

- managed the implementation of a new project for Mercedes, including process setup and production line proposals
- supported onboarding and coaching of new employees
- resolved assembly and process-related quality issues in cooperation with production teams
- oversaw stock levels and ensured efficient material flow
- drove Six Sigma methodology adoption and maintained direct communication with key Customers (Mercedes, BMW, Škoda)

Another Positions Jan 2004 — Jul 2012

Manager, Operator, Owner
Senior Operator
Leader

EDUCATION

Architecture Sep 2002

Komenského Univerzita v Bratislave — Slovakia

Structural Engineering Sep 1998 — May 2002

Stredná priemyselná škola stavebná Žilina — Slovakia

CERTIFICATIONS & COURSES

Quality Standards & Audits

IATF 16949:2016 Auditor
ISO 9001:2015
ISO 13485, ISO 17025
VDA 6.3, VDA 6.5, VDA 2

Problem Solving & Methods

Six Sigma Master Black Belt
FMEA (AIAG & VDA), APQP, PPAP
SPC, DMAIC, Ishikawa, 5S, Kaizen, PDCA
A3 Reports, QRQC, FTA

Leadership & Training

Leadership Level 3
Certified FMEA
8D Trainer